

INCIDENTS

Your safety is very important.

We are committed to work in a safe manner and have a duty of care to safeguard the rights of people living with a disability in our community.

Sometimes people don't behave appropriately, or professionally.

If you don't feel safe, let someone you trust know right away.

You can also contact our office.

0416 436 800

We will always listen and act to find out what has gone wrong. We will do what we can to make it right.

If there is a serious incident and you, or someone else is in danger **call the Police** immediately.

CONTACTS



FEEDBACK

WE WANT TO HEAR FROM YOU

We pride ourselves on providing the highest quality service and your feedback helps us to continually improve.

WHEN YOU TELL US

When you tell us what you like, or don't like, **we will listen**. We will make sure you receive a reply and are informed about any plans to rectify any issues as quickly as possible.

NEED HELP?

It can be hard to speak up. You don't have to talk to us. If you have a serious complaint or an incident to report you can talk to an advocate or tell the NDIS Commission.